



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID MEMO

TO: Providers of Community Mental Health and Substance Abuse Services and Managed Care Organizations

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services (DMAS)

MEMO: Special

DATE: 6/27/2012

SUBJECT: Update on the Virginia Independent Clinical Assessment Program

This memo is intended to update interested stakeholders on the Virginia Independent Clinical Assessment Program (VICAP). The Community Services Boards/Behavioral Health Authority (CSBs/BHA) will continue to contract with DMAS for VICAP and serve as the independent clinical assessors for those individuals under 21 years of age who are seeking intensive in-home, therapeutic day treatment, and mental health support services. An independent assessment is required as a part of the service authorization process in order to determine eligibility for these services. The CSBs/BHA will continue to serve in this capacity until the Behavioral Health Services Administrator (BHSA) vendor assumes this role within its contract. Once the BHSA contract is awarded, DMAS anticipates implementing the new program within six (6) months of the contract award date.

Providers who have questions pertaining to when an independent clinical assessment may be performed may reference the Medicaid Memo released on June 16, 2011. The memo can be accessed online at <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderServices>.

“HELPLINE”

The “HELPLINE” is available to answer questions Monday through Friday from 8:30 a.m. to 5:00 p.m., except on state holidays. The “HELPLINE” numbers are:

1-804-786-6273
1-800-552-8627

Richmond area and out-of-state long distance
All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid Provider Identification Number available when you call.